

The Town of Norwood has upgraded to an online permitting and licensing system effective August 31, 2021.  
The new self-service system allows applicants to easily apply and pay for licenses and permits online.

### **Create an Account & Apply Online Now**

[https://energovweb.norwoodma.gov/EnerGov\\_Prod/SelfService#/home](https://energovweb.norwoodma.gov/EnerGov_Prod/SelfService#/home)

*\*Note\**

*There will be computer stations available at Town Hall for applicants that would like assistance.*

### **General Online Permitting and Licensing Information**

**To apply online you need to create a Citizen Self Service account.**

- When creating an account you will need to provide and confirm an email address
- You will receive all notifications about your application via email
- You will be asked to pay all fees online
- For applications that result in an issues permit/license/certificate – you will be directed to Log In to your account where you can print the documents

### **Tutorial Videos:**

[How to Register for a Citizen Self Service account](#)

#### **Coming Soon!**

How to search for an application

Tips/Guidelines for filling out an application

### **Department Specific Information**

*This section will be updated regularly*

#### **Building Department**

In Person Q&A Sessions – dates TBD

List of available applications & required documentation – [click here](#)